

Data Center and Hosting Services

Knowledge Solutions state-of-the-art Data Center provides our Clients business continuity, 24x7 operational support and availability along with robust and redundant electrical systems, HVAC infrastructure, multi-provider network access, and advanced physical security. Dual-path, high-speed, fiber-optic communications virtually eliminates the risk that data connections will be severed. An uninterruptible power supply with back-up 80kw diesel generator provides 120/280v, 3-phase power with the ability to remain operational during any conceivable disaster. Our Red Bank, New Jersey facility and operations have undergone a SAS 70 Type II audit that is necessary for clients who must meet regulatory compliance standards required by SOX, SEC, NASD, GLB, and HIPAA. The facility is protected by a sophisticated, multi-layer security system that includes video surveillance and secured access.

- Lawson Environment Support
- Patch Management & Upgrades
- Oracle Database Administration
- SQL Server Database Admin
- Lawson System Administration
- Lawson Application Support
- UNIX & Linux Server Admin
- Windows Server Administration
- Database Upgrades
- Proactive monitoring
- Lawson Security Support
- Helpdesk Support
- Disaster Recovery programs
- Performance Monitoring
- 24x7 Coverage



Our Hosting Services allows you to do more with less.

- ✓ **Mitigate Risk** by allowing our trained resources to support you 24x7.
- ✓ **Enable Growth** by leveraging our variable pricing and support model which allows your service levels to grow with your business without impact to your organization.
- ✓ **Focus on your Business** and what is important while leaving the day-to-day support to us.

Our Red Bank, NJ, Data Center is large enough to provide the sophisticated IT services you'd expect from a large mega solution center but sized properly to provide the **cost-effectiveness, flexibility** and **personal attention** you need. We integrate our services as an **extension of your IT organization** to support the projects you lack the time, money, expertise, or desire to take on. We completely customize our IT services to meet your exact requirements, and we have a proven ability to work well with internal IT organizations to deliver the exact level of support you require. Your systems and data is a very valuable asset to you – why trust a large

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